



Greater Harris County 9-1-1 Emergency Network

For Immediate Release

Contact: Sonya Lopez-Clauson
Public Information Officer
(832) 237-9911
(713) 806-9495 cell

Greater Harris County 9-1-1 Offers Reminder

Prior to and Following the Storm: 9-1-1 is ONLY for Emergencies

Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) reminds residents during this time—before, during and following Tropical Storm Bill, to only contact 9-1-1 for in-progress emergencies. Remember to call 9-1-1 only When a Life is on the line—for emergency assistance for: police, fire or medical emergency services.

There may be an increased number of phone calls at all of the 9-1-1 centers requesting emergency assistance. If you have an emergency:

- 1) Call 9-1-1, stay on the line and don't hang up until your call is answered.
- 2) Answer all questions
- 3) Follow all instructions

It is important not to overload the phone systems at the emergency call centers with non-emergency calls, especially during the time of a storm. Do not contact 9-1-1 to check on the status of the weather, power outages or other nonemergency inquiries.

It is best to stay tuned to the media for weather, flooding and traffic updates.

GHC 9-1-1 is responsible for administering 9-1-1 services for 49 cities and two counties: Harris and Fort Bend. For more information on when to call 9-1-1: www.911.org.

-END-