



Greater Harris County 9-1-1 Emergency Network

For Immediate Release

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Greater Harris County 9-1-1 Offers Reminder During and Following the Storm: 9-1-1 is ONLY for Emergencies

Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) reminds residents during this time—during and following the storm, to only contact 9-1-1 for in-progress emergencies such as rescues. Remember to call 9-1-1 only When a Life is on the line—for emergency assistance for: police, fire or medical emergency services.

There may be an increased number of phone calls at all of the 9-1-1 centers requesting emergency assistance. If you have an emergency:

- 1) Call 9-1-1, stay on the line and DON'T HANG UP until your call is answered.
- 2) Answer all questions
- 3) Follow all instructions
- 4) CALL IF YOU CAN, TEXT IF YOU CAN'T – **ONLY** TEXT 9-1-1 IF YOU CANNOT MAKE A VOICE CALL. Voice calls are the fastest and best way to reach 9-1-1.

It is important not to overload the phone systems at the emergency call centers with non-emergency calls, especially during the time of a storm. Do not contact 9-1-1 to check on the status of the weather, flooded roads, power outages or other nonemergency inquiries.

It is best to stay tuned to the media for weather, flooding and traffic updates.

GHC 9-1-1 is responsible for administering 9-1-1 services for 49 cities and two counties: Harris and Fort Bend. For more information on when to call 9-1-1: www.911.org.

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